

The logo is centered within a large, horizontally-oriented oval with a metallic, brushed-silver border. This oval is part of a larger graphic that resembles a stylized belt or strap, with two wider, textured silver sections extending outwards to the left and right edges of the frame. The background of the entire page is white.

***Ingham***<sup>®</sup>

Quality Brands  
Quality Service

R E W A R D S

BENEFITS GUIDE

# The Ingham Experience



Thank you for choosing Ingham. Our expertise in the automotive industry spans over decades and this experience allows us to deliver the very best service to our customers. As a valued member of our Ingham Rewards program we would like to extend to you our commitment to total customer satisfaction. Our promise is to deliver an outstanding vehicle ownership experience and nothing less.

This experience involves our Ingham Rewards program. Our members are rewarded every time they return to any of our Dealerships with exclusive benefits and valuable savings! Please take the time to read about your member privileges and start enjoying your Ingham Rewards membership today.

Yours sincerely,

*Trent Ingham*

Trent Ingham  
General Manager

Driving Excellence Since 1968.

# Start Enjoying Your Benefits Today!

## It's Like Money In The Bank.

Simply present your Ingham Rewards proof of membership every time you make a qualified purchase at any participating Ingham Dealership. You will earn 25% of each dollar you spend towards the purchase of your next vehicle. Qualified purchases include Service, Parts, and Accessories. Each point is equal to one dollar in future vehicle savings, so getting started is fast and easy. Every point you earn is valid for five years from the date you earn it or until your account expires, whichever comes first. Membership accounts are valid seven years from enrolment.

## Save Up To \$2,000!

When it's time for your next vehicle purchase, present your Ingham Rewards proof of membership to your Sales Consultant, and we will use the total of your Ingham Rewards balance towards the deposit of the new or pre-owned vehicle of your choice (up to \$2,000 in savings).

You must have earned 2,000 Bonus Points to be eligible to take advantage of this offer.

## Share Your Rewards

In addition, if you choose, you can transfer your points to any friend or family member to use towards their vehicle purchase. Simply notify us prior to their vehicle purchase, and we will take care of the rest.

Friend or family member must take delivery of vehicle prior to point expiration and have not yet been in contact with an Ingham or affiliate owned and operated Ingham Dealership.

## Register For Lost Key Return Service.

Should you lose your keys, instructions on your Ingham Rewards key tag will assist in their safe return. If your keys are found and our Customer Care Representatives alerted, you will be notified within hours. Just another reason to keep your Ingham Rewards key tag on your key ring at all times.

**ENROL TODAY!** Provide your email address to your Sales Consultant today, so you can take full advantage of this service.

Protection does not cover the cost of replacing lost, stolen, or damaged items.



# Earning Points Is Easy

**25%**  
IN BONUS  
POINTS

## Earn 25% At Every Visit

Present your proof of membership at every visit to **earn 25%** of each dollar you spend towards free gift certificates and future vehicle purchases!

**\$50**  
IN BONUS  
POINTS

## App Download Bonus

When you download our Ingham Rewards app and sign in with your membership profile, you will receive **\$50 in Bonus Points**. One bonus per account.

See your Sales Consultant or Service Advisor for download instructions.

**\$25**  
IN BONUS  
POINTS

## First Visit Bonus

Those customers purchasing a new or pre-owned vehicle at time of enrolment will also receive an additional **\$25 in Bonus Points** when they return to our Dealership for their first service appointment. Simply present your Ingham Rewards proof of membership during your visit to receive your points.

**\$50**  
IN BONUS  
POINTS

## Special Event Bonus

Attend one of our exclusive members-only special events, and present your card to receive **\$50 in Bonus Points**.

**35%**  
ON THE  
SPOT

## Wild Card Bonus

Rewards members can earn an additional 10% in Bonus Points at the service visit of their choice!

That's right, when you are ready, speak to your Service Advisor about this exciting benefit, and you will turn 25% in earnings into **35% on the spot!**

Cannot be applied with any other bonuses or promotions. One Wild Card Bonus per member only. Ask your Service Advisor for details.

View Your Account Balance At  
**www.inghamrewards.nz**



# Share Your Experience

**\$200**  
VISA  
CARD

## Friends & Family Referral Bonus

If you have enjoyed your experience with us and are delighted with your vehicle... tell someone!  
In return, you will receive a \$200 VISA gift card for EVERY new customer you refer who purchases a vehicle from us. Plus, your referral will receive a free enrolment in our Ingham Rewards program!

**Friends & Family Referral Bonus Certificate**

Ingham Rewards Member Name: \_\_\_\_\_

would like to refer: \_\_\_\_\_

to my sales consultant: \_\_\_\_\_

When they purchase a new or pre-owned vehicle, you will receive a \$200 VISA Card.

1. Call your sales consultant and alert them that you will be sending a referral to him/her.  
2. Complete the Friends & Family Referral Bonus certificate to your referral to bring into the Dealership.  
3. Referred person should present your completed certificate to your sales consultant.  
4. After sale is completed you will receive a \$200 VISA gift card.

Check Your Ingham Rewards Balance At [www.inghamrewards.nz](http://www.inghamrewards.nz)

## Here Is How It Works...

1. Call your Sales Consultant and alert them that you will be sending a referral to him/her.
  2. Complete the Friends & Family Referral Bonus form on your Ingham Rewards app or give the completed Friends & Family Referral Bonus certificate to your referral to bring into the Dealership.
  3. Referred person should present their email notification or your completed certificate to your Sales Consultant.
  4. You will receive a \$200 VISA gift card after the sale is completed.
- In order to receive your gift card the referred customer must present their email notification or the completed referral certificate prior to purchase.

# Your Rewards Await You

## Let Us Reward You.

Each time we scan your membership ID, you will be earning valuable points towards our exclusive Ingham Gift Certificate Program. When a reward level is reached, you will automatically be issued a reward certificate to be used at your next visit at any of our Dealerships.

The best part, points will not be subtracted from your account for redeeming your certificate. This is simply our way of saying thank you for your continued loyalty.

Earning intervals and gifts are subject to change.



## Points

1,500

2,000

3,000

4,000

5,000

## Gift Certificate

**\$50 Ingham Gift Certificate**  
Towards any Parts, Service & Accessories

**\$50 Ingham Gift Certificate**  
Towards any Parts, Service & Accessories

**\$50 Ingham Gift Certificate**  
Towards any Parts, Service & Accessories

**\$50 Ingham Gift Certificate**  
Towards any Parts, Service & Accessories

**\$50 Ingham Gift Certificate**  
Towards any Parts, Service & Accessories

Vouchers can be transferred to immediate family members. Points accumulated prior to your enrolment in the Ingham Rewards program do not qualify towards gift certificate awards.



### **Check Your Receipt...**

Throughout the year, we plan numerous contests and promotions for our customers. It is our special way of saying thank you for being an active Ingham Rewards member in our Service Department.

Simply present any form of your membership ID to qualify for our current promotion and then check out your personal message printed on your receipt. It's that easy!



# Open 24/7

## How Much Could You Save?

Your Ingham Rewards balance is only a keystroke away!  
Check your account balance anytime at [www.inghamrewards.nz](http://www.inghamrewards.nz)

## Continuous Service 24 Hours A Day

Book your service appointment online, learn more about redeeming your points on your next vehicle, browse our inventory, stay informed of members-only special sale events, and even provide feedback to our team. It's all just a click away, 24/7.

Check Your Point Balance At  
[www.inghamrewards.nz](http://www.inghamrewards.nz)





# Friends & Family Referral Bonus Certificate

\_\_\_\_\_  
Ingham Rewards Member's Name

would like to refer:

\_\_\_\_\_  
Print Name

to my Sales Consultant:

\_\_\_\_\_  
My Ingham Sales Consultant

When your referral purchases a new or pre-owned vehicle,  
you will receive a \$200 VISA Card.



1. Call your Sales Consultant and alert them that you will be sending a referral to him/her.
2. Give the completed Friends & Family Referral Bonus Certificate to your referral to bring to the Dealership.
3. Referred person should present your completed certificate to your Sales Consultant.
4. After sale is complete you will receive a \$200 VISA gift card.

Check Your  
Ingham Rewards Balance At

[www.inghamrewards.nz](http://www.inghamrewards.nz)

# Sales Consultant Must Complete To Award Points

Existing Customer's Barcode #

627250 1192    

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\$200 VISA Card Awarded

Date Completed    

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Manager's Validation Signature



# Rules & Regulations

1. Upon receipt of proof of membership, member agrees to be bound by the program rules and conditions.
2. Ingham Rewards points (the "Points") are earned by making qualified purchases of products and services only at Ingham and affiliate owned and operated dealerships (the "Dealership").
3. Members must present valid proof of membership, at time of purchase in order to accumulate Points.
4. 25% of the total dollars you spend toward a qualified purchase OR the fixed Point award for specific transactions as outlined in the membership materials will be accrued in Points to be used against your next new or pre-owned vehicle purchase at the Dealership.
5. Each of the Points earned is equal to one dollar in award discounts.
6. Qualified purchases include retail parts, services, maintenance and accessories. New or pre-owned vehicle purchases, and wholesale purchases are excluded from this program. Points are earned on customer paid transactions only. Warranty repairs do not qualify for Points accumulation.
7. Program is limited to a maximum award level of 2,000 Points per vehicle purchase.
8. Points begin accumulating on the original membership start date.
9. Membership accounts will always retain the most recent transactions. Every point earned is valid for five years from transaction date during the defined seven year accumulation period. Points earned must be used before the expiration date or the Points will be forfeited.
10. Membership and Points may not be transferred from account to account. At no time can members pool Points to increase standings. Membership and accumulated earnings may not be bartered, brokered, sold, or transferred for any reason, including death and domestic matters.
11. Total Points standings will be tracked in the Flexstat® database and will be updated with each qualified purchase. Transaction credits will be posted within 30 days of the transaction date and can be checked at any Dealership Points scan terminal as well as the Dealership's website.
12. When redeeming Points toward a vehicle purchase, members must present a valid proof of membership containing their accumulated Points with proper identification.
13. Points may only be accumulated at the time the member makes a qualified purchase.
14. Points have no cash value and cannot be redeemed for cash.
15. Only one account may be used per vehicle purchase.
16. Membership Cards remain the property of the Dealership and must be surrendered upon request.
17. Participation in this program is offered at the sole discretion of the Dealership and may be terminated including accumulated Points at any time without prior notice.
18. The Dealership reserves the right to disqualify any person(s) from participation, if in its sole judgment the member violates the rules and regulations governing this program. In the event of disqualification or program termination, accumulated Points will be immediately terminated.
19. All members must be at least 18 years of age to participate.
20. Accumulated Points may not be redeemed if you are in default under the terms and conditions of these rules or with regard to any obligation which may be due the Dealership.
21. Determination of income or tax liability related to the participation in this program is the sole responsibility of the participating member. Neither AutoAwards, Inc. nor the Dealership make any representation as to the current or future tax consequences to the participating members as to the crediting, transfer, use, redemption, or disposition of program earnings.
22. The program has no pre-determined termination date. The program may be terminated at any time without prior notice at the wishes of the Dealership and/or AutoAwards, Inc.
23. The Dealership and AutoAwards, Inc. reserve the right to audit all accounts for compliance with these rules. In the event that an audit reveals discrepancies, the processing of program earnings may be delayed until such discrepancies are resolved. The Dealership reserves the right to make any and all decisions as to the validity of accumulated Points. All decisions are considered final.
24. Corporations, partnerships, and other entities may not be eligible to participate.
25. Nothing in these rules or in the program shall be construed to establish an agency, partnership, or joint venture relationship between the Dealership, AutoAwards, Inc., or any other party. AutoAwards, Inc. is not responsible and assumes no liability for changes in or discontinuance of a Dealership service, which may affect the program benefits.
26. The Dealership and AutoAwards, Inc. reserve the right to change the program rules at any time without prior notice to members.
27. A person is only considered a Friends & Family Referral if they have not yet been in contact with an Ingham or affiliate owned and operated Ingham Dealership to qualify for points transfer.
28. A vehicle must be purchased by the referred person through the Friends & Family Referral programme in conjunction with the terms in term 27 for the referring person to be awarded a \$200 VISA gift card.
29. Points cannot be used in conjunction with any manufacturer discounts or promotions below the published recommended price.

For any Ingham Rewards enquiries please call 0800 464 467 or -contact [rewards@inghamdriven.nz](mailto:rewards@inghamdriven.nz).

The logo is centered within a metallic, oval-shaped frame that has a 3D effect with highlights and shadows. Two horizontal metallic lines extend from the left and right sides of the oval, curving slightly upwards at their ends.

**Ingham**<sup>®</sup>

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Quality Service

R E W A R D S

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